



# SCB SUSTAINABILITY JOURNEY

MESSAGE FROM THE BOARD OF DIRECTORS

ABOUT SCB

**SUSTAINABILITY KEY MILESTONES**

2020 OVERVIEW

WAY FORWARD FOR THE BETTER FUTURE

COMMITMENTS TOWARDS A SUSTAINABLE FUTURE

SUSTAINABLE FINANCE

CREATING SOCIAL IMPACT

BETTER ENVIRONMENTAL FUTURE

STRENGTHENED FOUNDATION

FACTBOOK

**SCB...WAYS TO SUSTAINABLE TOGETHER**

SUSTAINABILITY REPORT 2020



## 2016 - 2019

### FIX & BUILD

#### 2016

Announcement of "SCB Transformation" mission with the new vision: to be 'The Most Admired Bank'

Formation of Corporate Sustainability Office under the Strategy Group

#### 2017

Launch of a redesigned SCB Easy app along with other digital platforms, turning a new page from mobile to "lifestyle banking"



Development of additional corporate policies for promoting sustainable practices, including a Human Rights Policy, Environmental Management Policy, Occupational, Safety, Health and Environment Policy



The first offering of SCB Thai CG Fund, encouraging investment in listed companies that conduct business with environmental, social, and corporate governance considerations



First certification of Collective Action Against Corruption (CAC)



First Sustainability Report published in alignment with GRI Standards

#### 2018

Announcement of 'Going Upside Down' strategy to drive sustainable growth and speed up transformation mission



The first Thai Bank to terminate fees for basic financial transactions

Launch of digital lending via SCB EASY



First-time DJSI World Index and Emerging Markets Index Inclusion

#### 2019

Adoption of the Thai Bankers' Association Sustainable Banking Guideline - Responsible Lending



Issuance of the first SCB Green Bond

Launch of basic banking accounts



Development of green procurement practice in accordance with ISO 14001



MESSAGE FROM THE BOARD OF DIRECTORS


ABOUT SCB

**SUSTAINABILITY KEY MILESTONES**

2020 OVERVIEW

WAY FORWARD FOR THE BETTER FUTURE

COMMITMENTS TOWARDS A SUSTAINABLE FUTURE

SUSTAINABLE FINANCE 

CREATING SOCIAL IMPACT 

BETTER ENVIRONMENTAL FUTURE 

STRENGTHENED FOUNDATION

FACTBOOK

**SCB...WAYS TO SUSTAINABLE TOGETHER**

SUSTAINABILITY REPORT 2020



# 2020

## REVIEW & REINFORCE



Announcement of SCB and SCB Financial Group Sustainability Policy



Appointment of Sustainability Steering Committee, Sustainable Finance Taskforce, and Climate Risk Assessment Taskforce



Announcement of Responsible Investment Advisory Policy



# 2021-2023

## INTEGRATE & SCALE



Embedding sustainability as part of corporate strategy through deployment of Balanced Scorecard