

## Selected Initiatives in 2021



### SCB Telecare

Remote nursing services on the app “Line @scbtelecare.” This app provides real-time medical services on video calls which include appointment and prescription delivery services without charge.

### SCB Call for Care

Monitoring and providing care services for both physical and psychological wellness of employees who were infected by COVID-19, and isolated themselves at home. With this initiative, professional nurse stationed at the Bank’s care room will monitor employees’ conditions and provide medical recommendations until they are back to full recovery.



### Good Doctor

Health consultant application for employee to chat and interact with doctors conveniently, and quickly without having to commute to hospitals.



### CoolKith

Consultant service by external and licensed platform to perform under professional conduct of psychologists who will listen and identify solutions for employee.

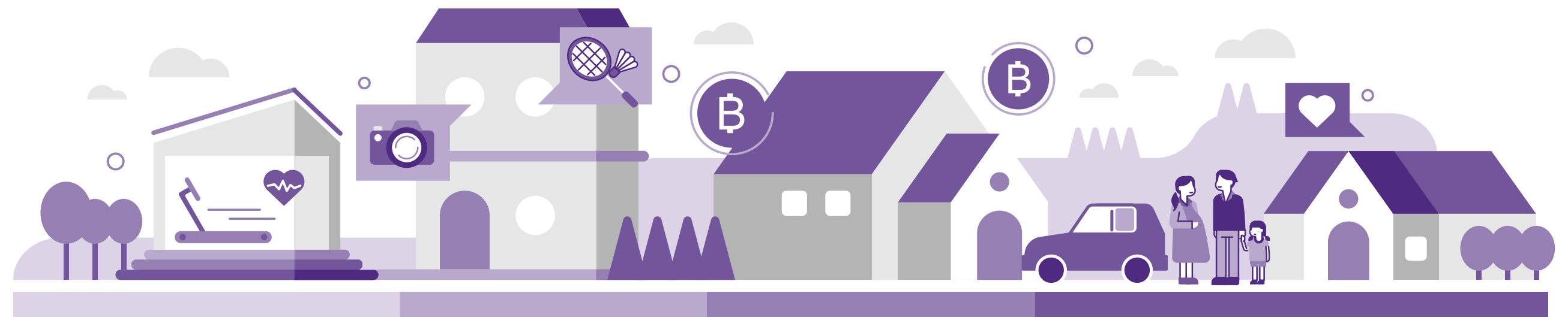
**Apart from new initiatives, the Bank continues to maintain existing programs and activities to promote well-being of all employees.**

Daycare Center for employees

98-day paid maternity leave which is beyond the statutory benefits

5-day paid paternity leave which is still not legally required

2,332 scholarships for children of employees from elementary school to bachelor’s degree level



Fitness and exercise facility

Organized clubs, e.g., photography club, meditation club, badminton club

SCB Staff Saving Co-operative Ltd. to promote savings and provide financial assistance

Financial benefits such as special interest rate on refinancing loans to address debt problem



### SCB Good Health

Online and offline activities/ seminars on health topics of employee’s interest, such as COVID-19 Prevention and Health tips, Office Syndrome Prevention, and Care, which drawn more than 4,400 participants in 2021.